## Programs 2016-2017

### Emergency Shelter Service
Emergency shelter is provided for up to 30 days to victims of domestic violence who are in imminent danger. The exact location of the 52 bed shelter is kept confidential to protect the safety of the residents. All residents receive lodging, food, clothing, crisis counseling, legal advocacy and emotional support.

<table>
<thead>
<tr>
<th>People Sheltered:</th>
<th>373</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Bed Nights:</td>
<td>12,073</td>
</tr>
<tr>
<td>Households turned Away:</td>
<td>801 (1391 Individuals)</td>
</tr>
</tbody>
</table>

### Housing
Domestic Violence Services (DVS) has 20 Supportive Housing units and 6 Transitional units throughout Snohomish County, to be used for shelter residents who face particular barriers to self-sufficiency. Residents receive ongoing case management throughout their stay. The DVS Rapid Re-Housing program provides rental subsidies for up to 36 families, and focuses on employment, increasing income and eventual self-sufficiency.

<table>
<thead>
<tr>
<th>People Housed:</th>
<th>169</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households Provided Prevention:</td>
<td>155</td>
</tr>
<tr>
<td>Total Bed Nights:</td>
<td>32,219</td>
</tr>
</tbody>
</table>

### Legal Advocacy Program
Domestic Violence Services (DVS) Legal Advocacy Program offers legal information, support and advocacy both to shelter/transitional residents and non-resident clients. Additionally, the Legal Advocacy Department is active in efforts to improve the legal system’s response to domestic violence and provides training to law enforcement, prosecutors, attorneys and others interested in expanding their knowledge of domestic violence.

| Clients served: | 1,503 |

### Crisis Hotline (425-25-ABUSE or 425-252-2873)
Domestic Violence Services (DVS) offers a 24-hour crisis intervention, information and referral counseling service to victims of domestic violence, their friends, families, and concerned citizens and professionals.

| Calls: | 4,679 |

### Children’s Program
The Children’s Program provides intervention and enrichment activities for children within DVS’s program. Additionally, the program provides education and parenting skills, support and referrals. The Children’s Program Support Groups are offered throughout the community.

| Children Served: | 403 |

### Community Support Groups/Advocacy
Support groups and advocacy are available for those who are or have experienced domestic violence. Groups are provided throughout Snohomish County, including some specialized groups in collaboration with other agencies. (Children’s Groups are available at some locations.) Please call the hotline 425 25-ABUSE for additional information.

| Number of Weekly Support Groups: | 6 |
| People Served: | 238 |

### Thrift Shoppe
New & Again Thrift Shoppe was created to provide the best available used clothing, home furnishing and furniture free of cost to shelter and transitional clients in an organized retail location. Additionally, New & Again provides quality used goods to the general public to support the operations while striving to foster a positive experience for the community.

| All Shelter/ Transitional Clients Are Served- Value: | $12,667 |

### Teen Education Classes
DVS offers classes on healthy relationships and the warning signs of abuse to schools and other agencies throughout Snohomish County.

| Attendees: | 5,583 |
**EXPENSES BY PROGRAM**

- General & Administrative, $212,829, 8%
- Thrift Shop, $199,374, 7%
- Legal Advocacy, $276,004, 10%
- Outreach & Education, $208,272, 8%
- Children's Program, $97,273, 3%
- Transitional Housing, $682,029, 25%
- Shelter, $742,806, 27%

**FUNDING BY SOURCE**

- Grants from Gov't Agencies, $1,677,719, 65%
- Other, $46,654, 2%
- Special Events, $359,286, 14%
- Thrift Shop Revenue, $139,914, 5%
- Development, $316,146, 12%
- United Way, $42,210, 2%
- Donations, $197,024, 8%
- Grants - Other, $114,890, 4%
- General & Administrative, $212,829, 8%
Dear Friends,

We at Domestic Violence Services of Snohomish County (DVS) and the many clients we serve are eternally grateful for your support. Without you we could never begin to accomplish the important work we do every day.

This past year we continued to add to our much needed Housing Department, Children’s Program, Prevention/Education Department, and our Finance Department. We visited and discussed Healthy Relationships with over 5,500 young people in local schools and organizations, answered 4,679 support line calls, operated 6 community support groups, provided legal advocacy for over 1,500 people, provided 32,219 bed nights for our housing clients and, of utmost importance, provided 12,073 safe bed nights in our emergency confidential shelter.

Daily we make ourselves available for those in need, providing services as needed to help move people into a healthier and more loving environment. It is our privilege to meet families as they begin to transition from fear to hope, from loss to a true sense of relief, and from powerlessness to building on a foundation of strength.

Recently a client wrote, “I have never known acceptance and support like this. I was able to be transparent, honest and myself. You will never know what a profound difference you all have made in my life. I will draw on the strength for the rest of my life.”

Each day we work within the community, listening to our partners, our clients and to our staff to make sure this agency continues to thrive and provide the services needed in this ever changing type of work. Things change and shift daily, but our mission never wavers: we are dedicated to ending violence and creating a world where every home is safe and loving.

Please know how much we appreciate your compassion and your belief in the work we do. On behalf of our clients, their precious children, volunteers, Board of Directors and staff, we thank you for making it all possible.

Sonya Kraski
President, DVS Board of Directors
**Vision...**

*Domestic Violence Services of Snohomish County...*

An agency working within the community to create an environment which is safe, responsive and supportive of domestic violence victims and their children and fosters dignity, respect, hope and self-determination.

Crisis Hotline Number 425 25-ABUSE or 425 252-2873
Free and Confidential- 24 hours per day-7 days a week

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"Wow! Three weeks and I feel like a brand new person....I know it's your job to help, but...I believe you all have gone above and beyond the call of duty. I truly thank you for all you have done for me."

*Domestic Violence Services of Snohomish County Client*
Mission Statement

Domestic Violence Services of Snohomish County is dedicated to ending domestic abuse by providing a wide range of services for victims and facilitating social change.